

BUSINESS MANAGEMENT POLICY

GENERAL DYNAMICS European Land Systems

General Dynamics European Land Systems (GDELS) is a business unit of General Dynamics Combat Systems group - a global leader in the design, development, manufacturing, support and enhancement of high-technology products and services to customers in the Defense market.

VALUE



MANAGEMENT PRINCIPLES

Customer Satisfaction

Our primary business objective is to achieve customer satisfaction by consistently delivering systems, products and providing services to an expected level of quality, on time and within budget.



Safety

We strive to provide a safe and healthy working environment by eliminating hazards and minimizing occupational health and safety risks, injuries and illnesses.



Shareholders

Our Ethos informs all we do and guides our company as we deliver value to our Shareholders. Everything matters.



Sustainability

We are devoted to the protection of the environment by minimizing the environmental impact of our processes, operations and products throughout their lifecycle.



People

We recognize every person's contribution to the success of our business and are committed to a diverse, talented, well-trained work force while encouraging the active participation of our employees.



Innovation

We strive to promote innovation and continuous improvement in all aspects of our company.



Accountability

We are all responsible and accountable for our actions and make decisions adhering to our plans and procedures, while adopting risk based thinking.



Compliance

We are committed to fulfill all applicable requirements of ISO 9001 & AQAP, ISO 14001, ISO 45001 standards, GD Corporate documentation, GDELS Standard Practices and related documentation including legislation, regulations and other binding requirements.



We meet our commitments. We expect that our interested parties as customers, suppliers, partners and other stakeholders join us in embracing these values.

SENIOR LEADERSHIP TEAM